

# New Data Portal

*created for a North American  
Healthcare Company*

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**Client**  
Nonprofit Healthcare Company

**Services**  
Consulting

**Area of Expertise**  
Information Technology (IT)

**Industry**  
Healthcare

## Challenge

A multi-billion-dollar healthcare company launched the migration of its enterprise data warehouse from legacy on-premises technology to a newly architected cloud platform, which required a corresponding self-service portal migration. Rapidly creating a new online data portal to enable users (from leadership to administrative staff) to easily access various assets (e.g., reports, collections of data, training documents and programs from the cloud) was critical to supporting operations and decision making for the company.

## Our Solution

Recognizing the need to quickly stand up the new data portal, Vaco developed a lightweight portal using WordPress. Business requirements and respective prioritization were clearly secured to rapidly create a minimal viable product. Upon release, users were able to navigate the portal with ease and speed.

Functionality was provided to enable the client to manage and update the data portal (e.g., edit templates and themes, and move from staging to production) with minimal involvement from over-taxed internal IT teams. Other key aspects of our solutions included:

- Designed a folder structure within WordPress to enable scaling and future integration with SharePoint
- Transferred knowledge and trained the admin team on the new portal's capabilities and configuration for ongoing administration
- Developed videos, documentation with screen shots, a code repository, templates to create and edit pages, process flows, and search feature maintenance protocol
- Built access controls into the portal via leveraging the organizations existing authentication structure

## Result

The new data portal met hundreds of stakeholder needs, access control and authentication standards, and the need for a self-sustaining environment. On day one of go-live, business users (from highly skilled technical professionals to executives and administrative personnel), successfully navigated through the portal to secure data, reports, and job training documents. The client experienced fast upload and download of data, and an effective process for segmenting data and adapting reports according to the business purpose. Most importantly, key users quickly found and understood the data necessary to arrive at well informed decisions.

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